

**SAFETY RECALL: REAR AXLE SUSPENSION COMPONENTS**

**DEAR ISUZU RODEO or AMIGO OWNER:**

*This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.*

**❑ WHAT IS THE REASON FOR THIS NOTICE?**

Isuzu Motors Limited has determined that a defect relating motor vehicle safety exists in certain 1998 & 1999 Rodeo and Amigo vehicles. Too much paint was applied on the rear axles of some of the subject vehicles while they were being manufactured. On those affected vehicles, there may not have been enough time for the paint to dry before the rear axle lower link bracket bolt and nut were tightened to the specified torque. The result is that the bolt and nut that connect the lower link to the rear axle may become loose. Initially, this loosening will usually produce an abnormal noise coming from the rear of the vehicle. If not corrected, however, the bolt could fully detach and the lower link could separate from the rear axle. That condition could then result in loss of vehicle control and a possible vehicle crash.

**❑ WHAT WE WILL DO:**

Your Isuzu dealer will remove the lower trailing link nuts and bolts, and replace them with new lower trailing link self lock nuts and bolts. As a further precautionary measure, the dealer will also apply new torque values to additional rear suspension components and replace stabilizer shackle nuts and bolts with new Nylock nuts and bolts. These services will be performed for you at no charge.

**❑ WHAT YOU SHOULD DO:**

Call any authorized Isuzu automobile dealer and make an appointment to have your vehicle repaired. This repair will be done free of charge. The repair takes about thirty minutes, but please contact your Isuzu dealer for scheduling of repair.

Presentation of this letter to your dealer will assist in making the necessary correction in the shortest possible time. Please have your dealer refer to Campaign Bulletin SB00-06-S002.

**❑ WHO TO CONTACT IF YOU EXPERIENCE PROBLEMS?**

If you are not satisfied with the service you receive from your Isuzu dealer, you may write to:

**American Isuzu Motors Inc.**  
National Customer Relations Department  
13340 183rd Street  
Cerritos, CA 90702-6007

or call the Isuzu Care Team Line at 1-800-643-4070 ext. 390.

If you believe that American Isuzu or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator,  
National Highway Traffic Safety Administration  
400 Seventh Street S. W.  
Washington, D.C. 20590

or call the toll-free Auto Safety Hotline at 1-800-424-9393 (Washington, D. C. residents can call (202) 866-0123).

**☐ WHAT TO DO IF YOU FEEL THIS NOTICE IS IN ERROR?**

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle or some information in this notice is incorrect, please fill out and return the included, postage-paid Change of Address Notice Card. This will help us to update our records.

**☐ IF YOU HAVE QUESTIONS?**

If you have questions about this notice, or need assistance with contacting an Isuzu dealer, please call the Isuzu Care Team Line at 1-800-643-4070 ext. 390.

We apologize for any inconvenience this may cause.

Sincerely,

**AMERICAN ISUZU MOTORS INC.**

March 2000

## **Safety Recall: Passport Rear Suspension**

Dear Passport Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **What is the reason for this notice?**

Isuzu Motors Ltd., the manufacturer, has determined that a defect relating to motor vehicle safety exists in certain 1998 and 1999 Passports. Too much paint was applied to the rear axles of some vehicles while they were being manufactured. On those vehicles, there may not have been enough time for the paint to dry before the rear axle lower link bracket bolt and nut were tightened to the specified torque. The result is that the bolt and nut that connect the lower link to the rear axle may become loose. Initially, this loosening will usually produce an abnormal noise coming from the rear of the vehicle. If not corrected, however, the bolt could fully detach and the lower link could separate from the rear axle. That condition could then result in loss of vehicle control and a possible vehicle crash.

### **What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. They will replace some nuts and bolts in the rear suspension, and retighten others. *This repair will be done free of charge.* Please plan to leave your Passport for half a day to allow the dealer flexibility in scheduling.

### **Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Honda dealer, you may write to

American Honda Motor Co., Inc.  
Honda Consumer Affairs Dept.  
Mail Stop 500-2N-7D  
1819 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to

Administrator  
National Highway Traffic Safety Administration  
400 Seventh St., S.W.  
Washington, D.C. 20590

Or call the toll-free Auto Safety Hotline at (800) 424-9393. Residents of Washington D.C. should call (202) 368-0123.

### **What to do if you feel this notice is in error.**

This notice was mailed to you according to our latest information. If you no longer own this vehicle, or some information in this notice is incorrect, please fill out and return the enclosed, postage-paid *Information Change Card*. This will help us update our records.

### **If you have questions**

If you have questions about this notice, or need assistance with contacting a Honda dealer, please call the Honda Consumer Affairs Department at (800) 999-1009.

We regret any inconvenience this may cause you.

Sincerely,

**AMERICAN HONDA MOTOR CO., INC.**  
Honda Automobile Division